



# **LAXMEDALS.COM**

WHERE PASSION FOR LACROSSE IS FORGED INTO MEDALS

## **Frequently Asked Questions of Laxmedals.com**

### ***Where can I find your medals?***

Our genuine custom lacrosse medals are available for purchase only through our website and office. At times, we do offer individual medals for sale on Amazon and Ebay and we will post these sales on our individual medals page.

### ***How long does it take to receive my medals?***

The manufacturing process typically takes between 4 and 5 weeks. If you have custom art design needs please plan on up to 6 weeks.

### ***I need medals next week for an event what can I do?***

We often have medals in our offices we can sell but the best thing to do is call us at 410-205-9862 and we will try and find a way to get you some medals.

### ***I am a coach, and I want to give my team medals. Do you have any easy economical package of medals for my team?***

Yes we have packages of our stock medals in counts of 30 and 60 medals and also a 90 medal tournament package. For larger medal counts please contact us. You can select medal art from our in-house art collections, ribbon color from our color chart, and laser engraving of text and or your supplied logo is included.

### ***What is your "stock" art?***

Our "stock medal" art is art that is already completed and ready for immediate purchase with our team packages. It is also available for use in custom medal designs. To view our stock medal art visit our Stock Medals page.

### ***Can I make a custom medal using your "stock" medal art?***

We can take any art in our stock inventory and place it in a design for your custom medal. We offer complete customization services for any event.

### ***I see you sell team packages of 30 and 60 medals, but I only need a few medals. What can I do?***

We often sell individual medals online or call our offices and we can provide information on what we have available.

### ***Can I order less than 25 and still pick my own medal colors and engraving for the reverse?***

Unfortunately we offer those custom options only for orders of 30 or more medals.

***Can I put names and or logo images on the reverse side of the medal?***

Our laser engraving process allows you to put anything on the reverse from an Illustrator or EPS file. We offer art services to convert your image to these file types should you need it. The engraving is limited to space and is typically black paint filled however we offer full color CMYK printing options with epoxy coatings as an upgrade option.

***Can my custom medal be any shape and size?***

We can design a medal of any shape and size you can think. The larger the size the more expensive the costs are to create.

***How are my medals shipped?***

Depending on the time frame your medals may be shipped direct from our factory to your place of business or residence. Shipping is provided by UPS. If your order is combined with other orders we will receive your order in our warehouse and resend it using USPS.